

**CROWN Cork & Seal USA, Inc.**  
One Crown Way  
Philadelphia, PA 19154-4599  
tel: 215-698-5100  
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December 12, 2012

Leo Earley  
Crown Holdings, Inc.  
One Crown Way  
Philadelphia, PA 19154-4599 USA

Mr. David Lindenmuth  
Operations Manager  
Industrial Mechanical Contractors, Inc.  
240 Tanner Avenue  
Hatboro, PA 19040

Dear Dave,

I wanted to take a moment to reach out and tell you what wonderful service we have been receiving from you and your technicians at Industrial Mechanical.

As the manager of a 230,000 square footage property there is no shortage of issues that arise, and Industrial is always there to promptly diagnose and rectify them. Industrial Mechanical's attention to customer service and knowledge of their industry, are second to none. Their thorough fullness and ability to analyze every situation to maximize efficiencies and minimize the customer's required expenditures have time and again, been to our advantage.

On the sales and administrative side, the staff at Industrial has provided cost conscious pricing coupled with excellent advice. I would recommend Industrial Mechanical Contractors for your mechanical needs. I consider them a partner not just a contractor.

Sincerely,

A handwritten signature in cursive script that reads "Leo Earley".

Leo Earley  
Maintenance Supervisor  
Crown Holdings, Inc.

LE/bsw  
Industrial