

# LIBERTY

PROPERTY TRUST

January 13, 2010

Mr. Terry Alexander  
Industrial Mechanical Contractors, Inc.  
240 Tanner Avenue  
Hatboro, PA 19044

Dear Terry:

I wanted to reach out and tell you how pleased I am with the service I have been receiving from Industrial Mechanical. Your technicians are doing a fantastic job taking care of the 60+ rooftop units we have at the Advanta building. They are courteous and professional and work very well with my tenant. Keeping our tenants happy is a main focus of my job as Property Manager and it is great when a tenant loves a vendor so much that they request them! But just as important is the level of service we receive. The repairs and maintenance cost has been minimized due to the excellent job your techs have been doing on the quarterly preventative maintenance. Also, every time we have had a problem your techs have responded right away and corrected it with minimal interruption. I consider Industrial Mechanical to be a wonderful partner and really appreciate your hard work and effort!

Sincerely,

**LIBERTY PROPERTY TRUST**



Kristy Poh, CPA, RPA  
Property Manager

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